

# Leading with Impact in 2025

A Message from Janice Ancrum, NCCOA President & CEO



**9,349**  
Seniors and Caregivers Served

**62,176**  
Nutritious Meals Provided

**38,597**  
Hours of In-Home Care Delivered

As I look back on 2025, I am proud of the progress this organization has achieved. Last year, we expanded access to Case Management services, strengthened our Adult Day HealthCare program (“The Club”), and increased participation in our congregate meal and “Just Friends” initiatives. We also hosted the Giving Seniors Hope Thanksgiving Luncheon, bringing our community together to ensure no senior was without a holiday meal.

On that note, demand for in-home support and nutrition services continued to grow and we responded with efficiency, accountability, and compassion. Through strong state and municipal partnerships, program revenue, and community support, we reinvested every dollar back into local services that help seniors age safely in place. Our impact is not measured only in numbers, but in stability, dignity, and quality of life preserved.

Together, we are strengthening a community where older adults are supported, connected, and able to thrive.

## Our Funding Partners Make It Possible



## Services Provided

Through Case Management, Advocate Home Healthcare, and our Adult Day HealthCare program, “The Club,” NCCOA continues to provide essential support that keeps seniors safe, nourished, and connected.

In 2025, Case Management and referral services supported hundreds of seniors and caregivers through connections to resources, referrals, and guidance.

A total of **15,867 hours** of comprehensive care was provided through our Adult Day HealthCare program, “The Club,” including speech, physical, occupational, and mental health therapies.



Volunteer delivering food pantry items to seniors in need

## The Essential Volunteer

Volunteers are the heart of NCCOA. They show up every day to serve seniors with dignity and care. Their time, talent, and unwavering commitment strengthen our community and make our mission possible.

CHORE (small home repair program) volunteers completed nearly 100 projects, totaling **1,245 hours**.

**5,212 classes** were taught by **210 volunteer instructors**.

*“Everybody can be great, because everybody can serve.”*  
**Dr. Martin Luther King, Jr.**

## NCCOA Board of Directors

Keith Meyer, Dr. Kathy McDonagh, JD Staton, Jerry Mathe, Karen Hackett, Tara Beth Anderson, Dr. Tyrone Blue, Urban Fleming, Paul Lynch, Jamie Nelson, Brian Rafferty, McKinley Ravenell, Mark Rowe, David Sharpe, Dr. Pedro L. Tamayo IV



2025 “Giving Seniors Hope” Thanksgiving Luncheon

**15,000**  
Volunteer Hours

**564**  
Total Volunteers

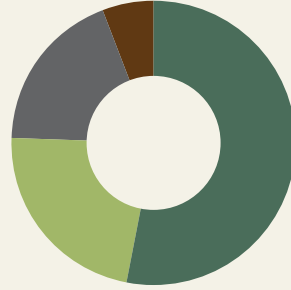
**\$500K**  
In Volunteer Impact

# 2025 Financial Report

All funding entrusted to NCCOA is dedicated to sustaining local programs that protect dignity, independence, and quality of life for older adults.

## Revenue Sources

Monetary Donations	\$3,030,846
Federal and State Grants	\$1,280,811
Program Services	\$1,056,461
County and City Support	\$328,831



## Your Community, Our Mission

NCCOA has been operating since 1974, and always with the same goal in mind—to help seniors age in place.

## Two Senior Life Centers, All of Nassau County



**Janice Ancrum Senior Life Center**  
1901 Island Walk Way  
Fernandina Beach, FL



**Westside Senior Life Center**  
37002 Ingham Road  
Hilliard, FL

## Your Generosity Is Their Independence

Donations are accepted online, by phone, or in person.  
Phone: 904.261.0701 | Website: [nassaucountycoa.org](http://nassaucountycoa.org)

NCCOA holds a 4-star rating from Charity Navigator.

NASSAU COUNTY

Council on Aging

### Janice Ancrum Senior Life Center

1901 Island Walk Way  
Fernandina Beach, FL 32034  
Phone: 904-261-0701  
[nassaucountycoa.org](http://nassaucountycoa.org)

### Our Mission

Our mission is to enhance the lives of older adults through services and compassionate care designed to improve the health, independence and economic security of all Nassau County seniors and their families.



@NassauCountyCOA

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## NCCOA 2025 Annual Report

# The Power of Community

# 2025

